Avaya Modular Messaging 5.2
Avaya Message Storage Server Subscriber Administration

Voluntary Product Accessibility Template (VPAT)

Some features of the Avaya Modular Messaging 5.2 for Avaya Message Storage Server are configured by launching the Subscriber Options Windows application. For information about the Subscriber Options interface, please refer to the section of this document that addresses §1194.21, software applications and operating systems.

Most tasks associated with the administration of subscribers are accessed via the web-based MSS Messaging Administration interface. For information about the MSS Messaging Administration interface, please refer to the section of this document that addresses §1194.22, web-based intranet and internet information and applications.

§1194.21 Software applications and operating systems

Criteria	Supporting Features	Remarks and Explanations
1194.21(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with exceptions.	Most subscriber administration is done using the web-based MSS Messaging Administration interface, and that can be navigated using the standard web browser keyboard shortcuts. Some features are configured by launching the Subscriber Options Windows application. The following tasks cannot be completed using the keyboard: • Recording and playback of greetings and other audio using the Voice Control. • Editing schedules used by Find Me, Call Me, and Notify Me rules. • Editing phone number lists used in Find Me and Call Me rules. • Creating, enabling, disabling, and deleting greetings.
1194.21(b) Applications shall not disrupt or disable activated features of other products that are identified as	Supported.	

accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.		
1194.21(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that assistive technology can track focus and focus changes.	Supported with exceptions.	The Subscriber Options application does not indicate focus when performing these operations: • Recording and playback of greetings and other audio using the Voice Control. • Editing schedules used by Find Me, Call Me, and Notify Me rules. • Editing phone number lists used in Find Me and Call Me rules. • Creating, enabling, disabling, and deleting greetings.
1194.21(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions.	The Subscriber Options application does not provide sufficient information to assistive technologies when performing these operations: • Configuring the message sort order. • Recording and playback of greetings and other audio using the Voice Control. • Editing schedules used by Find Me, Call Me, and Notify Me rules. • Editing phone number lists used in Find Me and Call Me rules. • Creating, enabling, disabling, and deleting greetings.
1194.21(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's	Supported.	

Criteria	Supporting Features	Remarks and Explanations
performance.		
1194.21(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported.	
1194.21(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported with exceptions.	Some pages in the Subscriber Options application do not display properly if the Windows option for high contrast is enabled: • Greetings • Fax Access
1194.21(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable.	There are no animations.
1194.21(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported.	
1194.21(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported.	
1194.21(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported.	
1194.21(l) When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported.	

§1194.22 Web-based intranet and internet information and applications

Criteria	Supporting Features	Remarks and Explanations
1194.22(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in	Supported.	The "Avaya" logo does not have a text equivalent. This does not affect the accessibility of the application.

element content).		
1194.22(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable.	The product does not feature any such multimedia presentations.
1194.22(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported.	
1194.22(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported.	
1194.22(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable.	There are no server-side image maps.
1194.22(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable.	There are no client-side image maps.
1194.22(g) Row and column headers shall be identified for data tables.	Supported with exceptions.	Column headings are identified, but row headings are not. The scope of headings is not identified. The Manage Local Subscribers and Manage Remote Subscribers pages display data that has the appearance of a table, but is actually preformatted text without HTML structure.
1194.22(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not supported.	The Sort and Filter Local Subscribers and Sort and Filter Remove Subscribers pages have two levels of column headings, but do not use appropriate markup.
1194.22(i) Frames shall be titled with text that facilitates frame identification and navigation.	Supported with exceptions.	Frames are titled, but the titles indicate their position on the screen rather than their function.
1194.22(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported.	
1194.22(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not supported.	
1194.22(l) When pages utilize scripting	Supported with exceptions.	Many of the other sections in this

languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.		VPAT cover elements that are produced by scripts.
1194.22(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable.	No such applets or plug-ins are required.
1194.22(n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with exceptions.	All electronic forms can be navigated by tabbing, however some are organized as tables, and the lack of the markup noted in (l) and (m) means that users of assistive technology may not receive the directions and cues necessary to easily understand the purpose of all elements on the form.
1194.22(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported.	Navigation links are in their own frame, so a user can skip to the next frame to avoid presenting them.
1194.22(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable.	No responses are timed, beyond the usual limits of the web browser.