# **Avaya - Water Security 2022**



## W0. Introduction

#### W0.1

#### (W0.1) Give a general description of and introduction to your organization.

Avaya is a global leader in digital communications products, solutions and services for businesses of all sizes delivering most of its technology through software and services. We enable organizations around the globe to succeed by creating intelligent communications experiences for our clients, their employees and their customers. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration in the cloud, on-premise or a hybrid of both. Our global, experienced team of professionals delivers award-winning services from initial planning and design, to seamless implementation and integration, to ongoing managed operations, optimization, training and support.

For more information, please visit www.avaya.com.

## W0.2

(W0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date
Reporting year	October 1 2020	September 30 2021

## W0.3

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(W0.3) Select the countries/areas in which you operate.

Argentina

Australia Austria

Bahrain

Belgium

Brazil

Canada

Chile China

Colombia

Croatia

Czechia

Denmark

France

Germany

Hong Kong SAR, China

Hungary

India

Indonesia

Ireland

Israel

Italy

Japan

Kenya

Luxembourg

Malaysia

Mexico

Netherlands

New Zealand

Norway

Peru

Philippines

Poland

Republic of Korea

Russian Federation

Saudi Arabia

Singapore

South Africa

Spain Sri Lanka

Sweden

Switzerland

Taiwan, China

Thailand

Turkey

United Arab Emirates

United Kingdom of Great Britain and Northern Ireland

United States of America

## W0.4

(W0.4) Select the currency used for all financial information disclosed throughout your response.

USD

## W0.5

(W0.5) Select the option that best describes the reporting boundary for companies, entities, or groups for which water impacts on your business are being

Companies, entities or groups over which operational control is exercised

# W0.6

(W0.6) Within this boundary, are there any geographies, facilities, water aspects, or other exclusions from your disclosure?

Yes

# W0.6a

## (W0.6a) Please report the exclusions.

Exclusion	Please explain
Sites smaller than 400 square feet	Sites smaller than 400 square feet are excluded from this questionnaire. These sites comprise <1% of our real estate footprint, so their water use is deemed to be negligible.

# W0.7

(W0.7) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

Indicate whether you are able to provide a unique identifier for your organization.	Provide your unique identifier
Yes, a Ticker symbol	AVYA

## W1. Current state

# W1.1

(W1.1) Rate the importance (current and future) of water quality and water quantity to the success of your business.

	importance	Please explain
Sufficient amounts of good quality freshwater available for use		The primary use of freshwater in our direct operations is in our office buildings for sanitation, heating and cooling, and in our data centers. The primary indirect use of freshwater is for product manufacturing, which is outsourced to suppliers around the world. The rating of "important" was selected for direct use because water is needed to provide adequate heating and cooling in our facilities, and for cooling. We selected "not very important" for indirect because water is not a key component of operations. It is used in processes and cleaning in manufacturing, but large amounts and high quality are not required. We do not expect our future water dependency to change significantly for direct or indirect use, but we do aim to implement water efficiencies and decrease our consumption where possible.
Sufficient amounts of recycled, brackish and/or produced water available for use	1	Avaya considers recycled and brackish water not very important for both direct and indirect uses. This type of water is not a key component of direct or indirect operations. Avaya considers the use of recycled water important for water conservation and sustainability. A majority of Avaya's real estate portfolio is leased space. Due to the nature and scope of our water use, there are limited opportunities within our operational control to utilize recycled water, but we do look for these opportunities when evaluating leases for new facilities. Water is not needed in large quantities in our supply chain, and our suppliers are not dependent on high quality water or water in large volumes. Our suppliers are not in high water use sectors (such as beverage, painting, etc.) We do not expect our future water dependency to change significantly for direct or indirect use, but we do aim to implement water efficiencies and decrease our consumption where possible.

# W1.2

	% of sites/facilities/operations	Please explain
Water withdrawals – total volumes	76-99	Avaya measures and monitors water withdrawals across its major locations (i.e. sites greater than 400 square feet within our operational boundary), which accounts for 99% of our total square footage. Avaya has access to actual water data from utility bills for 8 out of 114 sites that it measures and monitors monthly, which accounts for 7% of our facilities. The remaining sites are based on industry intensity factors (average gallons per square foot derived from US Energy Information Administration (EIA) and US EPA sources.
Water withdrawals – volumes by source	76-99	Avaya measures and monitors water withdrawals across its major locations (i.e. sites greater than 400 square feet within our operational boundary), which accounts for 99% of our total square footage. Avaya has access to actual water data from utility bills for 8 out of 114 sites that it measures and monitors monthly, which accounts for 7% of our facilities. The remaining sites are based on industry intensity factors (average gallons per square foot derived from US Energy Information Administration (EIA) and US EPA sources. All water withdrawals are from municipal utilities.
Entrained water associated with your metals & mining sector activities - total volumes [only metals and mining sector]	<not applicable=""></not>	<not applicable=""></not>
Produced water associated with your oil & gas sector activities - total volumes [only oil and gas sector]	<not applicable=""></not>	<not applicable=""></not>
Water withdrawals quality	Not relevant	Avaya does not consider water quality to be relevant because we do not manufacture. We do not have any water-related operating permits. All of our water use is for offices.
Water discharges – total volumes	76-99	Avaya measures and monitors water withdrawals across its major locations (i.e. sites greater than 400 square feet within our operational boundary), which accounts for 99% of our total square footage. Avaya has access to actual water data from utility bills for 8 out of 114 sites that it measures and monitors monthly, which accounts for 7% of our facilities. The remaining sites are based on industry intensity factors (average gallons per square foot derived from US Energy Information Administration (EIA) and US EPA sources. All water withdrawals are from municipal utilities. Avaya outsources the manufacturing of our products and water withdrawn for use in our office buildings is discharged back into the water environment. Therefore, our consumption is 0 and our withdrawals equals our discharges.
Water discharges – volumes by destination	76-99	Avaya measures and monitors water withdrawals across its major locations (i.e. sites greater than 400 square feet within our operational boundary), which accounts for 99% of our total square footage. Avaya has access to actual water data from utility bills for 8 out of 114 sites that it measures and monitors monthly, which accounts for 7% of our facilities. The remaining sites are based on industry intensity factors (average gallons per square foot derived from US Energy Information Administration (EIA) and US EPA sources. All water withdrawals are from municipal utilities. Avaya outsources the manufacturing of our products and water withdrawn for use in our office buildings is discharged back into the water environment. Therefore, our consumption is 0 and our withdrawals equals our discharges. All water is discharged to a municipal water utility.
Water discharges – volumes by treatment method	Not relevant	This is not relevant because Avaya's water discharges go to third-party destinations, such as municipal wastewater plants and public/private utilities. We do not expect this to be relevant in the future.
Water discharge quality  – by standard effluent parameters	Not relevant	This is not relevant because Avaya's water discharges go to third-party destinations, such as municipal wastewater plants and public/private utilities. We do not expect this to be relevant in the future.
Water discharge quality – temperature	Not relevant	This is not relevant because Avaya's water discharges go to third-party destinations, such as municipal wastewater plants and public/private utilities. We do not expect this to be relevant in the future.
Water consumption – total volume	76-99	CDP defines consumption as the amount of water that is drawn into the company boundary and not discharged back to the water environment or a third party.  Avaya does not incorporate water into any of its products and the water withdrawn for use in our office buildings is discharged back into the water environment.  Withdrawals = Consumption + Discharge; therefore, our consumption is 0 and our withdrawals equals our discharges.
Water recycled/reused	Not monitored	We do not currently monitor recycled/reused water but are looking into future capabilities.
The provision of fully- functioning, safely managed WASH services to all workers	100%	Fully-functioning, safely managed WASH services (i.e. water, sanitation, and hygiene facilities) is a company-wide requirement for Avaya facilities.

## W1.2b

# (W1.2b) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, and how do these volumes compare to the previous reporting year?

	(megaliters/year)		
Total withdrawals	63	Much lower	Avaya closed a number of office locations last year, which significantly reduced water withdrawal volumes. Water withdrawal decreased 55%, FY2020 to FY2021. "Much lower" is defined as a decrease of more than 10%.
Total discharges	63	Much lower	Avaya closed a number of office locations last year, which significantly reduced water withdrawal volumes. Water discharge decreased 55%, FY2020 to FY2021. "Much lower" is defined as a decrease of more than 10%.
Total consumption	0	same	CDP defines consumption as the amount of water that is drawn into the company boundary and not discharged back to the water environment or a third party.  Avaya outsources our product manufacturing and the water withdrawn for use in our office buildings is discharged back into the water environment. Therefore, our consumption is 0 and our withdrawals equals our discharges, and we do not expect this to change moving forward.

# W1.2d

## (W1.2d) Indicate whether water is withdrawn from areas with water stress and provide the proportion.

	from areas with	% withdrawn from areas with water stress	Comparison with previous reporting year	Identification tool	Please explain
Row 1	Yes	11-25	About the same	Aqueduct	Avaya uses the WRI Aqueduct Tool to determine which of its facilities are in water stressed areas. Water stressed areas are those deemed "high risk" and "extremely high risk". In FY2021, 18 megaliters of water were withdrawn from water stressed areas, which accounts for 29.5% of our total withdrawals.

## (W1.2h) Provide total water withdrawal data by source.

	Relevance		Comparison with previous reporting year	Please explain
Fresh surface water, including rainwater, water from wetlands, rivers, and lakes	Not relevant	<not applicable=""></not>	<not applicable=""></not>	Avaya does not source its water withdrawals from fresh surface water.
Brackish surface water/Seawater	Not relevant	<not applicable=""></not>	<not applicable=""></not>	Avaya does not source its water withdrawals from brackish surface water or seawater.
Groundwater – renewable	Not relevant	<not applicable=""></not>	<not applicable=""></not>	Avaya does not source its water withdrawals from ground water.
Groundwater – non-renewable	Not relevant	<not applicable=""></not>	<not applicable=""></not>	Avaya does not source its water withdrawals from ground water.
Produced/Entrained water	Not relevant	<not applicable=""></not>	<not applicable=""></not>	Avaya does not source its water withdrawals from produced/entrained water sources.
Third party sources	Relevant	63	Much lower	Avaya sources its water withdrawals from third-party sources such as municipal water suppliers and public/private utilities. Our total water withdrawals decreased by 55% from FY2020 to FY2021.

## W1.2i

## (W1.2i) Provide total water discharge data by destination.

	Relevance		Comparison with previous reporting year	Please explain
Fresh surface water	Not relevant	<not applicable=""></not>	<not applicable=""></not>	This is not relevant because Avaya does not discharge water to fresh surface water
Brackish surface water/seawater	Not relevant	<not applicable=""></not>	<not applicable=""></not>	This is not relevant because Avaya does not discharge water to brackish surface water/seawater.
Groundwater	Not relevant	<not applicable=""></not>	<not applicable=""></not>	This is not relevant because Avaya does not discharge water to groundwater.
Third-party destinations	Relevant	63	Much lower	This is relevant because Avaya's water discharges go to third-party destinations, such as municipal wastewater plants and public/private utilities. Water discharges decreased by 55% from FY2020 to FY2021.

## W1.3

## (W1.3) Provide a figure for your organization's total water withdrawal efficiency.

	Revenue	Total water withdrawal volume (megaliters)	Total water withdrawal efficiency	Anticipated forward trend
Row 1	2970000000	63	47142857.1428571	We expect our water efficiency to improve slightly in the future.

## W2. Business impacts

# W2.1

(W2.1) Has your organization experienced any detrimental water-related impacts?

No

## W2.2

(W2.2) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?

# W3. Procedures

## W3.3

# (W3.3) Does your organization undertake a water-related risk assessment?

Yes, water-related risks are assessed

# (W3.3a) Select the options that best describe your procedures for identifying and assessing water-related risks.

#### Value chain stage

Direct operations

#### Coverage

Full

#### Risk assessment procedure

Water risks are assessed as part of other company-wide risk assessment system

#### Frequency of assessment

Annually

#### How far into the future are risks considered?

More than 6 years

#### Type of tools and methods used

Tools on the market

Enterprise risk management

#### Tools and methods used

WRI Aqueduct

Enterprise Risk Management

## Contextual issues considered

Water availability at a basin/catchment level

Stakeholder conflicts concerning water resources at a basin/catchment level

Water regulatory frameworks

Access to fully-functioning, safely managed WASH services for all employees

#### Stakeholders considered

Customers

Employees

Investors

Local communities

Regulators

Water utilities at a local level

#### Comment

Water risks, such as flooding and sea level rise, are assessed as part of Avaya's annual company-wide risk management process. In addition, risks are assessed using the WRI Aqueduct tool, which includes projected changes in water stress in regions around the world from now to the year 2040.

#### Value chain stage

Supply chain

#### Coverage

Partial

# Risk assessment procedure

Water risks are assessed as part of other company-wide risk assessment system

#### Frequency of assessment

Annually

#### How far into the future are risks considered?

1 to 3 years

# Type of tools and methods used

Tools on the market

#### Tools and methods used

Other, please specify (Responsible Business Alliance (RBA) online tool)

#### Contextual issues considered

Water availability at a basin/catchment level

Stakeholder conflicts concerning water resources at a basin/catchment level

Water regulatory frameworks

Access to fully-functioning, safely managed WASH services for all employees

# Stakeholders considered

Customers

Employees

Local communities

Regulators

Water utilities at a local level

# Comment

## W3.3b

(W3.3b) Describe your organization's process for identifying, assessing, and responding to water-related risks within your direct operations and other stages of your value chain.

<u>Application of enterprise risk assessment:</u> Avaya uses an integrated, cross functional and company-wide risk management process to evaluate climate change risks and opportunities – including water-related risks, such as extreme weather events – on an annual basis. Avaya Corporate Responsibility/EHS works directly with the business continuity and real estate team to evaluate, assess, and mitigate risks that impact our facilities around the world. The risk assessment is then reviewed and approved by the Vice President & Deputy General Counsel.

The scope of the risk management process includes, but is not limited to, the following: upcoming regulations in the countries where we operate and sell products, customer behavior changes and expectations, reputational risks for not taking action on environmental issues, and weather-related changes. Risks are assessed in the short (0-3 years), medium (3-10 years), and long-term horizons (10-30 years). Risks and opportunities are assessed at a company level, regional level and at an asset level. Additionally, with facilities across the globe, climate change risks and opportunities are assessed in terms of where our facilities are located and how our global operations could be impacted by severe weather such as flooding.

Application of the Water Risk Atlas: Water risks are also assessed using the WRI Aqueduct tool, which includes projected changes in water stress in regions around the world from now to the year 2040. Sites identified as having high or very high water stress are prioritized for water efficiency projects. The outcome of this risk assessment also informs siting decisions.

The contextual issues selected in 3.3a are included because they are all relevant to the continued operation of our business: We rely on water to be available for heating and cooling, and for potable office use; we must keep apprised of water regulations to ensure we comply with all applicable laws and regulations; if there is stakeholder conflict in a water basin that we rely on, we will do our part to help find a solution; we are committed to providing access to WASH services to all employees globally.

The stakeholders selected in 3.3a are included because they are all relevant to the continued operation of our business: Our employees are critical to our efforts to be an environmentally responsible neighbor; we are committed to being a good neighbor in the communities where we live and work; we work with regulators to ensure we comply with all relevant laws and regulations and, when appropriate, provide comments on proposed rules and policies; and we work with our water utilities to ensure our water supply is adequate and to meet their requirements for water conservation.

## W4. Risks and opportunities

## W4.1

(W4.1) Have you identified any inherent water-related risks with the potential to have a substantive financial or strategic impact on your business?

## W4.1a

#### (W4.1a) How does your organization define substantive financial or strategic impact on your business?

Avaya considers a risk to be substantive if it has the potential to have a material compliance/regulatory, financial, operational, reputational, or customer service impact. To determine whether an identified risk or opportunity is considered substantive, we compare its impact to Avaya's annual revenue and other related thresholds, which include: severity of legal and compliance ramifications (e.g. fines, penalties, lawsuits); length, extent, and degree of media coverage, the impact on our ability to successfully deliver products and services to our customers; the amount of time needed to recover from reputational harm; and impact on earnings. The impacts of risks and opportunities are rated on a scale of "low", "medium", and "high" based on established criteria, and the highest valued impact is the one that drives the overall impact rating.

Examples of low impacts include a financial impact of less than \$1 million, or a minimal operational impact that does not affect other processes or facilities. Examples of medium impacts include negative, but limited media attention or an event that affects customer confidence. Example of high impacts include severe regulatory sanctions, negative attention that reaches a wide geographic area or extends internationally, or loss of current or future business. Based on this assessment, we map high priority risks and opportunities, determine ownership, and work collaboratively to develop mitigation strategies and monitoring.

An example of a substantive impact is service interruptions or delays caused by extreme weather events. To provide service to our customers, we utilize data center hosting facilities located in the United States and Europe, as well as in our Asia Pacific, Central America and Latin America regions. We also use facilities provided by Google, Amazon and Microsoft as we migrate to cloud solutions. We do not control the operation of these facilities, and they are vulnerable to service interruptions or damage from floods, earthquakes, fires, power loss, telecommunications failures and similar events. They may also be subject to acts of vandalism or terrorism, sabotage, similar misconduct and/or human error. Moreover, if any of these data centers and networks cease operations, we would need to migrate our solutions and our customers to other providers. The occurrence of these or other unanticipated problems at these facilities could result in lengthy interruptions in the ability to use our solutions efficiently or at all, which could harm our business, operating results and financial condition.

For purpose of CDP reporting, our internal threshold for a substantive financial impact is 1% of revenue, or approximately \$30 million.

A strategic impact may be less than this amount if 1) it is related to growing a part of the business (e.g., increasing revenues from a product or suite of products), or 2) represents a significant cost savings.

#### W4.2b

(W4.2b) Why does your organization not consider itself exposed to water risks in its direct operations with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
Row	Risks exist, but no	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. The Avaya real estate portfolio is leased space
1	substantive impact	and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use. Additionally, Avaya does not depend on high quality
	anticipated	water and does not require large volumes of water for its operations.

# W4.2c

(W4.2c) Why does your organization not consider itself exposed to water risks in its value chain (beyond direct operations) with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
1	but no	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. The Avaya real estate portfolio is leased space and we do not do any manufacturing. Water is also not judged to have a material impact in our value chain. Our suppliers use water to make products, but our industry is not a heavy water user and does not depend on high quality water (like the cement or beverage industries). Therefore, we do not consider ourselves to be exposed to water risks in the supply chain that could have a
		substantive financial or strategic impact.

## W4.3

(W4.3) Have you identified any water-related opportunities with the potential to have a substantive financial or strategic impact on your business? No

#### W4.3b

(W4.3b) Why does your organization not consider itself to have water-related opportunities?

	Primary reason	Please explain
1	none with potential to have a substantive financial or strategic	Avaya assesses its water risks and opportunities as part of its company-wide annual risk assessment. Although there are opportunities for water efficiency/reduction in our facilities, our water costs are minimal relative to our total operating costs, so any potential savings were not found to be substantive. This is because Avaya's facilities do not require significant amounts of water to operate and our products do not require any water to operate. However, Avaya is committed to improving our environmental performance. We will repeat our assessment of risks and opportunities next year. Additionally, our products and services are not dependent on water and therefore, our revenue streams are not impacted by water-related opportunities.

## W6.1

(W6.1) Does your organization have a water policy?

No

## W6.2

(W6.2) Is there board level oversight of water-related issues within your organization?

Yes

## W6.2a

(W6.2a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for water-related issues.

Position of individual	Please explain
Board- level committee	Avaya's business and affairs are managed under the direction of the board of directors (the Board), which is currently composed of eight people. The Board, directly and through delegation to committees of the Board, provides strategic oversight of its business. The Nominating and Corporate Governance Committee of the Board (NCG Committee) is responsible for, among other things, overseeing Avaya's environmental, social and governance (ESG) initiatives and performance. Meeting quarterly, the NCG Committee monitors Avaya's progress and performance with respect to its ESG initiatives including, but not limited to, water and environmental protection, climate change, sustainability, employee health, safety and wellness, responsible business practices, corporate social responsibility programs, diversity, equity, inclusion and belonging, to ensure that such initiatives and performance are consistent with the Company's long-term strategic objectives and good corporate citizenship.
Chief Executive Officer (CEO)	The Chief Executive Officer (CEO) is responsible for managing the overall operations and resources of Avaya, acting as the main point of communication between the board of directors (the Board) and corporate operations and leading the development of Avaya's long and near-term strategy, including a commitment to doing our part to combat climate change, meeting the needs of our partners, customers and employees and improving the communities where we live and work. The CEO's message published in the Avaya Corporate Responsibility Report highlights our accomplishments in line with the UNSDGs, specifically, with respect to decent work, equality, climate change, community support, responsible consumption, and economic development.

## W6.2b

(W6.2b) Provide further details on the board's oversight of water-related issues.

	that water- related issues are	mechanisms into which water-related issues are	Please explain
1	- some meetings	and performance	The Nominating and Corporate Governance Committee of the Board (NCG Committee) is responsible for, among other things, overseeing Avaya's environmental, social and governance (ESG) initiatives and performance. Meeting quarterly, the NCG Committee monitors Avaya's progress and performance with respect to its ESG initiatives including, but not limited to, climate change, environmental protection (including water risks and management) and sustainability, employee health, safety and wellness, responsible business practices, corporate social responsibility programs, diversity, equity, inclusion and belonging, to ensure that such initiatives and performance are consistent with the Company's long-term strategic objectives and good corporate citizenship. The NCG Committee of the Board briefs the full Board at least annually on Avaya's ESG initiatives and performance. The NCG Committee is briefed by the Director, ESG, who meets with the CAO at least quarterly on ESG-related matters.

## W6.2d

(W6.2d) Does your organization have at least one board member with competence on water-related issues?

	, ,		competence on water-related	Explain why your organization does not have at least one board member with competence on water-related issues and any plans to address board-level competence in the future
Row 1		Avaya assesses ESG experience, which covers a broad range of issues, including water.	<not applicable=""></not>	<not applicable=""></not>

(W6.3) Provide the highest management-level position(s) or committee(s) with responsibility for water-related issues (do not include the names of individuals).

#### Name of the position(s) and/or committee(s)

Other C-Suite Officer, please specify (Chief Administrative Officer)

#### Responsibility

Assessing future trends in water demand Assessing water-related risks and opportunities Managing water-related risks and opportunities

## Frequency of reporting to the board on water-related issues

Quarterly

#### Please explain

Responsibility for water-related issues lies with the Chief Administrative Officer (CAO), a direct report to Avaya's CEO. Among other things, the CAO is responsible for the legal function and the human resources function, which includes compliance and risk management, and the Environmental, Health, and Safety (EHS), Corporate Responsibility, and Philanthropy groups. The CAO meets with the Director of ESG on a quarterly basis or more frequently, as needed, and is briefed on Avaya's environment, social, and governance strategy and performance, including water-related issues. The CAO has direct oversight and ultimate decision-making with regards to Avaya's corporate responsibility strategy, programs and policies, sustainability goals, and management processes. For example, our annual Corporate Responsibility Report and corporate responsibility related programs and initiatives, including water performance, and relevant budgets are reviewed and approved by the CAO.

## W6.4

(W6.4) Do you provide incentives to C-suite employees or board members for the management of water-related issues?

Provide incentives for management of water-related issues	Comment
	Avaya does not currently have a water target and does not consider water issues to present an inherent, substantive financial or strategic risk. However, we are considering a community-based water project in the future that we could tie to incentives, such as recognition programs.

#### W6.5

(W6.5) Do you engage in activities that could either directly or indirectly influence public policy on water through any of the following?

IVO

#### W6.6

(W6.6) Did your organization include information about its response to water-related risks in its most recent mainstream financial report?

No, and we have no plans to do so

#### W7. Business strategy

## W7.1

(W7.1) Are water-related issues integrated into any aspects of your long-term strategic business plan, and if so how?

	Are water-related issues	Long-	Please explain
	integrated?	term	
		time	
		horizon	
		(years)	
Long-term	No, water-related issues	5-10	Avaya's facilities do not require significant amounts of water to operate and we outsource our product manufacturing; therefore, we do not consider water-related
business	were reviewed but not		issues to be material to our business at this time. We do not expect this will change in the future because the nature of our business, operations, and supply chain
objectives	considered as		will not require significant quantities of water. However, Avaya is committed to continually improving our environmental performance and water management. We
	strategically		will repeat our assessment of water-related issues on an annual basis.
	relevant/significant		
Strategy	No, water-related issues	5-10	Avaya's facilities do not require significant amounts of water to operate and we outsource our product manufacturing; therefore, we do not consider water-related
for	were reviewed but not		issues to be material to our business at this time. We do not expect this will change in the future because the nature of our business, operations, and supply chain
achieving	considered as		will not require significant quantities of water. However, Avaya is committed to continually improving our environmental performance and water management. We
long-term	strategically		will repeat our assessment of water-related issues on an annual basis.
objectives	relevant/significant		
Financial	No, water-related issues	5-10	Avaya's facilities do not require significant amounts of water to operate and we outsource our product manufacturing; therefore, we do not consider water-related
planning	were reviewed but not		issues to be material to our business at this time. We do not expect this will change in the future because the nature of our business, operations, and supply chain
	considered as		will not require significant quantities of water. However, Avaya is committed to continually improving our environmental performance and water management. We
	strategically		will repeat our assessment of water-related issues on an annual basis.
	relevant/significant		

(W7.2) What is the trend in your organization's water-related capital expenditure (CAPEX) and operating expenditure (OPEX) for the reporting year, and the anticipated trend for the next reporting year?

#### Row 1

#### Water-related CAPEX (+/- % change)

0

Anticipated forward trend for CAPEX (+/- % change)

0

Water-related OPEX (+/- % change)

96

Anticipated forward trend for OPEX (+/- % change)

-1

#### Please explain

Avaya does not have water-related capital expenses at this time. Our water-related operating expenses (the water utility costs incurred and paid for directly by Avaya) decreased by 96% from FY2020 to FY2021. The decrease was owing to site closures. Moving forward, we anticipate our water-related operating expenses will continue to decline as we continue to reduce our real estate footprint and use less water in our facilities.

## W7.3

## (W7.3) Does your organization use scenario analysis to inform its business strategy?

	Use of scenario	Comment
	analysis	
Row	No, but we anticipate	We have not completed scenario analysis as it has not been identified as a priority in our risk management process. This is in part because we are not in a water intensive sector
1	doing so within the next	with substantial fixed assets where the risks are more clearly potentially material. However, we anticipate completing scenario analysis as part of a climate and water risk
	two years	assessment within the next 2 years.

## W7.4

## (W7.4) Does your company use an internal price on water?

#### Row 1

## Does your company use an internal price on water?

No, and we do not anticipate doing so within the next two years

#### Please explain

Avaya's facilities do not require significant amounts of water to operate and we outsource our product manufacturing. Because our water costs are minimal relative to our total operating costs, Avaya is not using an internal price on water at this time.

## W7.5

#### (W7.5) Do you classify any of your current products and/or services as low water impact?

classified as low water impact		Primary reason for not classifying any of your current products and/or services as low water impact	Please explain
No, and we do not plan to address this within the next two years	<not applicable=""></not>	, , , ,	Our products/services are related to cloud computing and collaboration equipment and services. Water is not used to operate these products.

#### W8. Targets

## W8.1

#### (W8.1) Describe your approach to setting and monitoring water-related targets and/or goals.

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
Row 1	Our company sets no targets or goals	<not applicable=""></not>	<not applicable=""></not>

#### W8.1c

#### (W8.1c) Why do you not have water target(s) or goal(s) and what are your plans to develop these in the future?

	Primary reason	Please explain
Row	Important but not an	Avaya's facilities do not require significant amounts of water to operate and we outsource our product manufacturing; therefore, our company does not currently have a formal water
1	immediate business	target or goal. However, Avaya is dedicated to reducing our environmental impact. We will continue to monitor our water use and costs and assess our water-related issues on an
	priority	annual basis.

## W9. Verification

#### W9.1

(W9.1) Do you verify any other water information reported in your CDP disclosure (not already covered by W5.1a)?

No, we do not currently verify any other water information reported in our CDP disclosure

## W10. Sign off

#### W-FI

(W-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

#### W10.1

(W10.1) Provide details for the person that has signed off (approved) your CDP water response.

	Job title	Corresponding job category
Row 1	Chief Administrative Officer	Chief Operating Officer (COO)

## W10.2

(W10.2) Please indicate whether your organization agrees for CDP to transfer your publicly disclosed data on your impact and risk response strategies to the CEO Water Mandate's Water Action Hub [applies only to W2.1a (response to impacts), W4.2 and W4.2a (response to risks)].

No

## SW. Supply chain module

## SW0.1

(SW0.1) What is your organization's annual revenue for the reporting period?

	Annual revenue
Row 1	2973000000

## SW1.1

(SW1.1) Could any of your facilities reported in W5.1 have an impact on a requesting CDP supply chain member? No facilities were reported in W5.1

## SW1.2

## (SW1.2) Are you able to provide geolocation data for your facilities?

	Are you able to provide geolocation data for your facilities?	Comment
Row 1	No, we do not have this data and have no plans to collect it	

## SW2.1

(SW2.1) Please propose any mutually beneficial water-related projects you could collaborate on with specific CDP supply chain members.

## SW2.2

(SW2.2) Have any water projects been implemented due to CDP supply chain member engagement? No

## SW3.1

(SW3.1) Provide any available water intensity values for your organization's products or services.

# Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I understand that my response will be shared with all requesting stakeholders	Response permission
Please select your submission options	Yes	Public

## Please confirm below

I have read and accept the applicable Terms